

Frequently Asked Questions

ELNEC Train-The-Trainer Courses co-sponsored by HPNA

Where will the courses take place?

April 10-12, 2018 New Orleans, LA	
Le Pavillon Hotel 833 Poydras St. New Orleans, LA 70112 Le Pavillon website	Telephone: 800-535-9095
October 15-17, 2018 Orlando, FL	
Holiday Inn – in the Walt Disney World® Resort 1805 Hotel Plaza Blvd. Lake Buena Vista, FL 32830 www.hiorlando.com	Telephone: 281-249-1234 800-233-1234

What is the difference between Core Train-The-Trainer and Pediatric Palliative Care Train-The-Trainer at the Atlanta course?

ELNEC-Pediatric Palliative Care Train-The-Trainer (ELNEC-PPC) was adapted from the ELNEC-Core Train-The-Trainer curriculum to meet the unique needs of children and their families. The curriculum also includes perinatal and neonatal content.

CE Related Questions

What if I need to leave before the training is completed?

It is very important that you stay for the entire education session. In order to receive CE's and be considered an ELNEC trainer, you must attend the course in its entirety. Keep this in mind when making your return flight reservations.

Transfer and Cancellation Related Questions

Can I transfer my registration to another nurse at my facility?

Yes, with a \$50.00 administrative fee. Contact the HPNA education department at 412-282-8205.

Can I transfer my registration to different ELNEC Course?

Yes, you may move your registration one time to a different HPNA Co-Sponsored ELNEC course within the current year with a \$50.00 administrative fee. Contact the HPNA education department at 412-282-8205.

What if I have to cancel my attendance?

Refund and Cancellation Policy: Cancellations must be received in writing from the registrant or the party who provided the payment. Registrations that are cancelled up to 3 weeks prior to the event will be refunded minus a \$100 administrative fee. Cancellations received less than 3 weeks and more than 1 week prior to the event will be refunded minus a \$250 administrative fee. Cancellations received within 1 week or less of the event will not be refunded. There will be no refunds for no-shows. For more information or to cancel your registration, send an email to CEProgramPlanning@hpna.org. Include the registrant name.

How do I contact the HPNA national office for more details or questions?

Email CEProgramPlanning@hpna.org or call 412-282-8205.